



Warranty Policy, Repairs and Replacement. Every Alter Cycles bicycle frame and fork comes with a lifetime warranty. The warranty covers defects in materials and workmanship in the frame and fork, including manufacturing defects but does not include paint, decals, tires, tubes, chains, rims, cables, handle bars, grips, pedals, derailleur hangers and other wear items, or normal wear and tear. The warranty does not cover any damage or defects caused by competition, abuse, accidents, jumping, stunt riding, or other incidents that are not the result of normal use of the product. All other Alter Cycles products are protected by a one (1) year warranty. This warranty covers defects in materials and workmanship, including manufacturing defects. This warranty does not cover any damage or defect caused by abuse, accidents, jumping, stunt riding or other incidents that are not the result of normal use of the product. This warranty does not cover wear and tear accrued under normal use. All Alter Cycles must be returned to Alter Cycles for warranty repairs and/or replacement. Alter Cycles will, in its sole discretion, determine if the damage or defect is within the warranty terms, and either repair or replace the product with the same or a similar part and this is Alter Cycles' sole responsibility under this warranty. If Alter Cycles determines the defect or damage is not within the warranty terms (e.g. caused by abuse), then Alter Cycles will allow the customer to purchase a replacement product at a discounted price. Alter Cycles will pay for all reasonable shipping costs related to valid warranty claims. Alter Cycles shall not be liable on any claim for defective products which is not made within five (5) years after such products have been delivered to Dealer. Alter Cycles reserves the right to inspect any claimed defect, repair defective products, and perform any adjustment incident to satisfactory operation of the products. In no event shall Alter Cycles be liable for incidental, consequential or special damages, including without limitation, lost revenues, profits or recall expenses. The warranty hereunder is made only to the original retail purchaser from an authorized Alter Cycles dealer and is not transferrable. A customer claiming under this warranty must provide Alter Cycles an original receipt from an authorized Alter Cycles dealer as a condition to Alter Cycles' responsibility under the warranty.

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